

Newcastle-under-Lyme Health, Wellbeing & Environment Scrutiny Committee

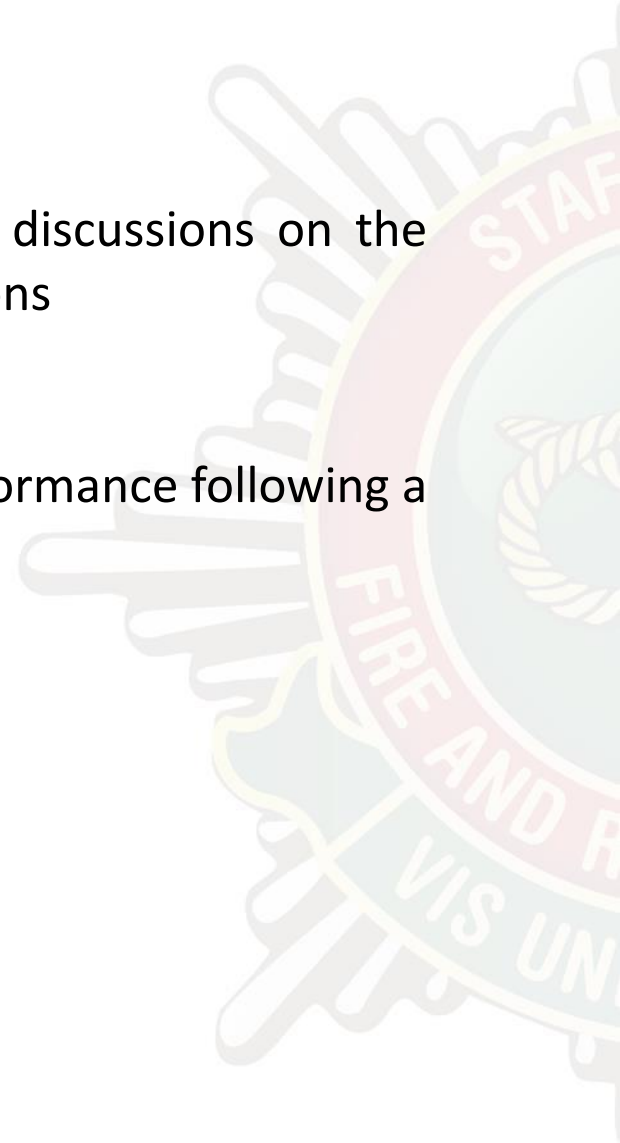
Monday 3rd March 2025

- DCFO Glynn Luznyj
- SM Mark Tattum



Introduction

1. Report back to the committee following previous discussions on the mobilisations of Three Person Crews from on-call stations
2. Present an overview of Newcastle Fire Station's performance following a visit from Elected Members



Three Person Crew update

Commenced as a trial across the service on 1st June 2023 following feedback from the service's on-call Firefighters.

The trial's objective was to improve appliance availability and response times to emergencies by allowing a three person crew to be mobilised to a pre-determined type of incidents to make earlier interventions or.....

.....to provide quicker support to crews first in attendance.

The trial was evaluated and policy modified following workforce and public consultation in December 2024 before being adopted as normal practice.

The service still strives to crew all on-call appliances with four or more on-call firefighters and recruitment and availability are both improving.

Performance of Three Person Crews as of 20th February 2025

- Attended 729 emergency incidents
 - The crews have arrived first on the scene on over 200 occasions
 - Attended 497 standby's to provide fire cover
 - Top three incident types:
 - I. Fires
 - II. Road Traffic Collisions
 - III. Automatic Fire Alarms activating
 - An average increase of 11% in On-call appliance availability has been evidenced.
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Newcastle Fire Station

Community Risk Management plan.

Prevention and Early Intervention

- Safe and Wells 2024 – 1411 completed.
- Schools Programme.
- PORIS/Compliance checks programme.
- Hydrant maintenance programme.

Protecting Staffordshire and its people

- Training for our risks – Tall Buildings/water rescue.
- Operational incidents – 1410 incidents in 2024

Public Confidence

Our Culture

HMICFRS - working on the already positive culture at our Station.

- Hive/Say so
- Developing our future leaders.

Service Reform

- 3 Riders
- On call availability.



Home From Hospital



- Established December 2023
- 2000 Mobilisation.
- 5 per day - 7 days a week
- Settle in service.
- Referral – Partner agencies
- Safe and well
- Security – Key Safes
- Furniture movements – safer homes
- Ensuring those in need in our community are protected.
- Freeing up beds
- Providing a friendly face, a chat and a cuppa!

Thank you

